

## ANTI-SPAM POLICY



### What is spam?

In the context of electronic messaging, spam refers to unsolicited, bulk or indiscriminate messages, typically sent for a commercial purpose.

BADENHORST GROUP have a zero-tolerance spam policy.

### Automated spam filtering

BADENHORST GROUP' messaging systems automatically scan all incoming email and social media messages, and filter-out messages that appear to be spam.

### Problems with spam filtering

No message filtering system is 100% accurate, and from time to time legitimate messages will be filtered-out by BADENHORST GROUP' systems.

If you believe this has happened to a message you have sent, please advise the message recipient by another means.

You can reduce the risk of a message being caught by the spam filters by sending the message in plain text (i.e. not HTML format), removing any attachments, and ensuring that your messages are scanned for malware before dispatching.

### User spam

BADENHORST GROUP provides a facility that enables users to send email messages / private messages to others. Users may not use this facility to send unsolicited, bulk or indiscriminate messages, whether or not for commercial purposes.

### Receipt of unwanted messages from BADENHORST GROUP

In the unlikely event that you receive any message from BADENHORST GROUP or are sent using BADENHORST GROUP' systems that may be considered to be spam, please contact BADENHORST GROUP using the details below and the matter will be investigated.

### Changes to this anti-spam policy

BADENHORST GROUP may amend this anti-spam policy at any time by publishing a new version on this website.

### Contact us

Should you have any questions about this anti-spam policy, please contact BADENHORST GROUP using the details set out below:

info@badenhorstgroup.co.za

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